

# esure<sup>®</sup>

FOLLOWING AN  
ACCIDENT IN  
YOUR VEHICLE

## REMEMBER S-A-M

**STAY SAFE** and assess the situation

**Check you're in a safe place**, turn the engine off, hazard lights on

**Inform emergency services** if the accident is severe

**Remain calm** and alert at all times



**ASK FOR INFORMATION** from third parties involved

**Name, address, registration and phone number**

**Take photos or video evidence**, noting weather and driving conditions

**Collect any witness details**



**MAKE CONTACT** with us

**Call 0345 603 7872**

Outside the UK? +44 141 275 0700



**If the accident doesn't involve another vehicle**, you can claim online 24/7 at [esure.com/my-account](https://www.esure.com/my-account)

Sign in, select your policy and choose 'Make a Claim'. Uploading photos of the damage could speed up the claims process.



Motor Insurance is underwritten by esure Insurance Limited, who are authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority.